

	27 October, 2018 Saturday Day 1	28 October, 2018 Sunday Day 2	29 October, 2018 Monday Day 3	30 October, 2018 Tuesday Day 4
		Trauma, Healing & Forgiveness	Conflict, Conflict Resolution & Reconciliation	
07:00 - 09:00	Arrival & Registration of Participants Hotel Rooms Available From 14:00	Breakfast	Breakfast	Breakfast
09:00 - 10:30		Class Day by Mr. Peter Aeberhard Experiences with Trauma and Healing Group Discussion, Cases	Class Day by Mr. Peter Aeberhard Experiences with Conflict, Conflict Resolution & Reconciliation Group Discussion, Cases	Class Day by Mr. Volker Hesse Introduction in concept of mediation Principles of mediation
10:30 - 11:00		Coffee-Break	Coffee-Break	Coffee-Break
11:00 - 12:30		Concepts of Trauma, Healing Lecture	Concepts of Conflict, Conflict Resolution & Reconciliation Lecture	Introduction of the 5 stages of model Stage: Matters
12:30 - 14:00		Lunch	Lunch	Lunch
14:00 - 15:30		Practical Approaches to Trauma, Healing Exercises	Practical Approaches to Conflict, Conflict Resolution & Reconciliation Exercises	Stage: Interests
15:30 - 15:45		Coffee-Break	Coffee-Break	Coffee-Break
15:45- 16:45		How to develop Forgiveness? Individual and Group Concepts and Approaches Group Discussion, Cases	Open, either to go indepth, case exercise or to develop the link to the upcoming mediation topic Q&A	Stage: Interests Techniques of communication
17:00 - 20:00		Welcome Grill Party	No Dinner	No Dinner

	31 October, 2018 Wednesday Day 5	01 November, 2018 Thursday Day 6	02 November, 2018 Friday Day 7	03 November, 2018 Saturday Day 8
07:00 - 09:00	Breakfast	Breakfast	Breakfast	Breakfast
09:00 - 10:30	Class Day by Mr. Volker Hesse Stage: Solution finding	No Class Day	Class Day by Mr. Joe Gerada Exploring the characteristics of good leaders and how they lead and manage their responsibilities. Exploring the personal style of leadership and its effectiveness under different situations.	Class Day by Mr. Joe Gerada Exploring the 4 chores of leadership. Delegates will run a self-assessment questionnaire followed by a problem solving exercise.
10:30 - 11:00	Coffee-Break	No Coffee - Break	Coffee-Break	Coffee-Break
11:00 - 12:30	Coaching applying mediation principles	No Class Day	Exploring the fundamental needs of people at work and how their diverse needs offer both an opportunity and a challenge. Will engage is a group exercise.	Bringing it all together through a group exercise where the delegates shall need to use and practice most of the learning gained in the sessions.
12:30 - 14:00	Lunch	No Lunch	Lunch	Farewell Grill Party starts at 13:00 Departure from Hotel Room till the 10.00
14:00 - 15:30	No Class	No Class Day	Working in groups, delegates shall be exposed to dilemmas that diversity offers and together explore options and solution at the work place.	
15:30 - 15:45	No Coffee-Break	No Coffee-Break	Coffee-Break	
15:45- 16:45	No Class	No Class Day	Discuss the fundamentals of diversity management and the options open if diversity is viewed as an opportunity and an asset to the organisations.	
	No Dinner	No Dinner	No Dinner	